

## Things Can Change 22% off B&B stays - Terms & Conditions

This offer is **only** available at participating hotels in Great Britain.

1. The 'Things Can Change' rate is available at participating Best Western hotels on selected dates for bookings made by midnight 23 January 2022 and for stays made until 31 December 2022.
2. The 'Things Can Change' rate' is a 22% discount against each hotel's Flexible Bed & Breakfast rate. The Flexible Bed & Breakfast rate may fluctuate depending on the time of year. The discount will always be applied no matter how the Flexible B&B rate fluctuates. Hotels review and may change their Flexible Rates on a daily basis.
3. The 'Things Can Change' rate is subject to promotional availability, may be restricted during key holiday periods and may be limited depending on the hotel.
4. The 'Things Can Change' rate is **only** available to Best Western Rewards customers if booking direct at [bestwestern.co.uk](https://www.bestwestern.co.uk), via the call centre or direct with the hotel. Customers not already a member of the Best Western Rewards programme can sign up for free at the time of booking either via the Best Western website or by calling 0800 393 130.
5. The rate will appear online as 'Things Can Change'.
6. Full payment will be made during your stay at the hotel
7. The 'Things Can Change' rate is fully cancellable up to 4pm the day prior to arrival. Limited number of offshore hotels may have a different cancellation policy. Please check at time of booking.
8. All extra expenses (room service, bar bills, newspapers, other meals etc) must be paid in full prior to departure.
9. All prices and information are correct at the time of going live on 6 January 2022. Unfortunately changes and errors can occur. Please check all details when making your booking.
10. Best Western Rewards points can be earned on this offer.
11. This offer is not available with any other Best Western promotional offer or discount.
12. Best Western Reserve the right to withdraw a hotel from the promotion should it not meet the required standards of Best Western or for any other operational reason.
13. Best Western promises to provide your chosen accommodation with reasonable skill and care. Best Western cannot accept liability or pay compensation where the performance or prompt performance of its contractual obligations is prevented or affected by or you otherwise suffer damage or loss due to any event which Best Western could not, even with all due care, foresee or avoid, or which was outside Best Western's control.
14. Please refer to our privacy policy to understand how we may use your data. This can be found: [www.bestwestern.co.uk/policies/privacy-policy](https://www.bestwestern.co.uk/policies/privacy-policy). The prices promoted are not eligible for Corporate Agent Commission.